AMEND BOARD REPORT 01-1219-PR24 APPROVE THE RENEWAL OF THE AGREEMENT WITH QUANTUM CROSSINGS FOR TELECOMMUNICATIONS MANAGEMENT CONSULTING SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve the renewal of the agreement with Quantum Crossing to provide telecommunications management consulting services provided to the Office of Technology Services at a cost not to exceed \$2,982,445.00 \$3,282,445.00 during the renewal term. Vendor was selected pursuant to a request for proposals solicited in accordance with the guidelines and requirements issued by the Federal Government's Universal Services Program. Because vendor currently has a contract for these services, a new contract is not necessary and the parties have agreed to renew the current contract. A written renewal agreement is currently being negotiated. No payment shall be made to the vendor prior to the execution of the written renewal agreement. The authority granted herein shall automatically rescind in the event a written document is not executed with ninety (90) days of the date of this Board Report. Information pertinent to this renewal is stated below:

This amendment is necessary to increase the dollar amount of the contract by \$300,000.00 for additional resources required to implement Phases 2 and 3 of CPS' Enhanced E911 Project. These additional resources are not E-Rate Eligible. A written amendment to the existing agreement is currently being negotiated. No payment shall be made to Quantum Crossings for these additional resources prior to the execution of the written amendment. The authority granted herein shall automatically rescind in the event a written amendment is not executed within ninety (90) days of the date of this Board Report.

Specification: 01-250084

VENDOR: Quantum Crossing

141 West Jackson Boulevard, Suite 2170

Chicago, Illinois 60604 Contact: Roger Martinez Telephone No. (312) 377-4045

Vendor No. 32334

USER: Office of Technology Services

125 South Clark Street Chicago, Illinois 60603

Contact: <u>David Vitale</u>, <u>Acting Chief Technology Officer</u>
Elaine L. Williams, Chief Technology Officer

Arlene Love, Deputy Chief Technology Officer - Operations

Telephone No. (773) 553-1300

ORIGINAL AGREEMENT: The original agreement (authorized by Board Report No. 01-0523-PR22) is for a term commencing June 1, 2001 and ending December 31, 2001. <u>Consultant was selected on a non-competitive basis because Quantum has extensive knowledge and experience within the telecommunication industry.</u>

RENEWAL PERIOD: By mutual consent of the parties, the agreement is being renewed for a period commencing January 1, 2002 and ending June 30, 2003. This 18-month renewal term is necessary to coincide with and allow for the Board's participation in Year 5 of the E-Rate Program.

SCOPE OF SERVICES: Quantum will continue to provide consulting services to manage the operational and strategic planning aspects of the telecommunications functions for the Chicago Public Schools, including the Central Service Center (CSC), regional offices, and all school facilities. Responsibilities include:

 Management of day-to-day Telecommunications Department operations for all voice systems and services district-wide for a minimum of 600 locations, 16,500 Centrex lines, 3000 dial-up lines, 2200 pagers, 225 cellular telephones and all new construction.

- Work order and trouble ticket processing (approximately 1600 per month).
- Invoice processing and reconciliation for all voice and data services within the District, including all Wide Area Network (WAN) data lines on an ongoing basis.
- Implementation, maintenance and support of automated out-calling applications, including student absentee and itinerant staff out-calling.
- Development of annual telecommunications budgets and management of departmental purchase orders.
- Overall management of voice systems and technology infrastructure at the Central Office location, which currently processes over 1,000,000 calls per month.
- Strategic telecommunications planning in conjunction with the Office of Technology Services.
- Database development, implementation and maintenance, data entry, and telephone system reprogramming design for E911.
- Phase 2 consists project planning, resource allocation, database requirements determination and a pilot of three schools. Phase 3 consists of data entry of information collected at each school, updating SBC's Public Safety Answering Point as well as system reprogramming design and implementation.

DELIVERABLES: Quantum will continue to provide telecommunication management services for the Office of Technology Services (Department of Telecommunications). <u>In addition, Quantum Crossings will provide resources to work exclusively on the E911 project.</u>

OUTCOMES: The Board will continue to have improved telecommunications services for the period beginning on January 1, 2002 and ending June 1, 2003.

COMPENSATION: Vendor shall be paid during this period as follows: Upon invoicing, not to exceed the sum of \$2,982,445.00 \$3,282,445.00 for the term. The services provided by Quantum are eligible for, but not contingent upon, E-Rate discounts under the Federal Government's Universal Services Program. The additional \$300,000.00 is not eligible for E-Rate discounts.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written renewal agreement. Authorize the President and Secretary to execute the renewal agreement. Authorize the Chief Technology Officer to execute all ancillary documents required to administer or effectuate this renewal agreement.

AFFIRMATIVE ACTION: The M/WBE goals for this contract include: 35% total MBE, 22% total African American, 10% total Hispanic, 2% total Asian and 5% total WBE.

However, the Waiver Review Committee recommends that a partial waiver of the MWBE participation goals for this contract as required by the Revised Remedial Plan be granted because the waiver request is fair and reasonable due to the scope of the contract.

The vendor has, however, identified and scheduled the following firms and percentages.

Total 94% MBE:

Total 10% African American:	
Rainey	\$229,771.00 / 7%
28 E. Jackson Blvd., #1020	Certified through 7/31/03
Chicago, Illinois 60604	
Bonaparte	\$98,473.00 / 3%
455 S. Michigan	Certified through 8/31/03
Chicago, Illinois 60605	
Total 82% Hispanic::	
Quantum	<u>\$2,699,430.00</u>
141 W. Jackson, #2170	Certified through 10/31/03
Chicago, Illinois 60604	

Total 2% Asian:	
Elec. Power	<u>\$65,649.00</u>
5959 W. 115 th St.	Certified through 9/1/03
Alsip, Illinois 60803	
Total 6% WBE:	
Edge Tech.	\$149,122.00 / 5%
53 W. Jackson	Certified through 8/31/03
Chicago, Illinois 60604	
RL Canning	\$40,000.00 / 1%
1670 N. Claremont, #304	Certified through 9/30/03
Chicago, Illinois 60647	

This contract s n full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the contract are:

35% total MBE, 22% total African American, 10% total Hispanic, 2% total Asian, 5% total WBE.

The vendor had identified and scheduled the following firms and percentages:

Total 95% MBE

Total 10% African American

Rainey Telecom, 28 East Jackson Blvd, #1020 Chicago, IL 60604 \$212,150.00 7% 07/31/02 Bonaparte Corp., 1455 S. Michigan Chicago, IL 60605 \$89,475.00 3% 08/31/02 **Total Hispanic 83%**

Quantum Crossings, 141-W. Jackson #2170, Chicago, IL 60604 \$2,472,068.00 83% 10/31/02 Total Asian 2%

\$59,650.00 2% 08/31/02 EP&S, 5959 W. 115th St., Alsip, IL 60803 Total WBE 5%

Edge Technology Solutions, 53 W. Jackson, Chicago, IL 60604 \$149,122.00 6% 08/31/02

The City of Chicago Department of Procurement Services certifies each identified firm. The identified firms are subject to change upon approval from the Procurement and Contract's Division of Compliance and Vendor Services without further Board approval.

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services: \$2,982,445.00 + \$300,000.00 = \$3,282,445.00.

Budget Classifications: 0960-210-000-1614-5410 \$750,000.00 FY 2002

0960-552-000-1614-5430 \$89,545.00 FY 2002

0960-210-000-1614-5410 \$2,142,900.00+\$300,000.00=\$2,442,900.00 FY 2003

GENERAL CONDITIONS:

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts - The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one-year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Gonside ation:

Sean P. Murphy Chief Purchasing Officer Approved:

Arne Duncan

Chief Executive Officer

Within Appropriation:

Chief of Staff

Approved as to Legal/Form;

Robert R. Hall, Jr.
Acting General Counsel