APPROVE EXERCISING THE SECOND OPTION TO RENEW THE AGREEMENT WITH QUANTUM CROSSINGS FOR TELECOMMUNICATIONS SUPPORT CONSULTING SERVICES

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the second option to renew the agreement with Quantum Crossing ("Quantum" or "Consultant") to provide telecommunications support consulting services for the Office of Technology Services ("OTS") at a cost for the second option period not to exceed \$1,078,451.92. A written renewal document is currently being negotiated. No payment shall be made to Quantum during the second option period prior to the execution of the written renewal document. The authority granted herein shall automatically rescind in the event a written renewal document is not executed within ninety (90) days of the date of this Board Report. Information pertinent to this renewal is stated below:

Specification No.: 02-250097

VENDOR: Quantum Crossings LLC

455 N. Cityfront Plaza, Suite 3100

Chicago, Illinois 60611 Contact: Roger Martinez Telephone No. (312) 467-0065

Vendor No. 32334

USER: Office of Technology Services

125 South Clark Street Chicago, Illinois 60603

Contact: Robert W. Runcie, Chief Information Officer

Kathryn Zalewski, Director of Telecommunications

Telephone No. (773) 553-1300

ORIGINAL AGREEMENT: The original Agreement (authorized by Board Report 03-0122-PR12) in an amount not to exceed \$2,400,00.00 is for a term commencing July 1, 2003 and ending June 30, 2004, with the Board having two options to renew for periods of one year each. The Agreement was renewed (authorized by Board Report 03-1022-PR15) for a term commencing July 1, 2004 and ending June 30, 2005 in an amount not to exceed \$2,520,000.00. The original agreement was awarded pursuant to a duly advertised Request for Proposals (Specification No. 02-250077).

OPTION PERIOD: The term of this Agreement is being extended for one year commencing July 1, 2005 and ending June 30, 2006

OPTION PERIODS REMAINING: There are no option periods remaining.

SCOPE OF SERVICES: During this second renewal period, Quantum will provide limited consulting services to support the system administrative and AVAYA technical support for the Chicago Public Schools, including the Central Service Center (CSC), area instructional offices, and all school facilities, including:

- Maintenance and support of voice systems and technology infrastructure at the Central Office location, which currently processes over 1,000,000 calls per month.
- Implementation, maintenance and support of the Board's Call Centers and related applications including benefits open enrollment, automated student absentee and itinerant staff out-calling and special projects.
- Assistance in the development of the annual telecommunications budget and administrative support of departmental purchase orders
- Overall support of voice systems and technology infrastructure throughout the District.

DELIVERABLES: During this second renewal period, Quantum shall provide operations (HQ) and system administration support for the Board's OTS-Telecommunications. In support of the services rendered, Consultant shall provide the following:

Detailed activity or status reports on a weekly, monthly and/or quarterly basis including: Summary of outages, resolutions and documentation for all remote and core sites

OUTCOMES: Consultant's services shall result in the Board having consistent technical support services for the Central Office, all Call Centers as well as all CPS locations.

COMPENSATION: Consultant shall be paid upon invoicing, in the amount not to exceed \$1,078, 451.92.

AUTHORIZATION: Authorize the General Counsel to include other relevant terms and conditions in the written renewal agreement. Authorize the President and Secretary to execute the renewal agreement. Authorize the Chief Information Officer to execute all ancillary documents required to administer or effectuate this renewal agreement.

AFFIRMATIVE ACTION: This contract is in full compliance with the goals required by the Revised Remedial Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan). The M/WBE participation goals for the contract include: 35% total MBE, 22% total African American, 10% total Hispanic, 2% total Asian and 5% total WBE.

The vendor has identified and scheduled the following firms and percentages:

Total 95% MBE:

Total 22% African American: \$554,400.00

Rainey Telecommunications Certified through 7/31/06

28 E. Jackson Blvd., #1020 Chicago, Illinois 60604

Total 71% Hispanic: \$1,789,200.00

Quantum Crossings Certified through 10/31/07

141 W. Jackson, #2170 Chicago, Illinois 60604

Total 2% Asian: \$50,400.00

Electrical Power Certified through 9/30/08

5959 W. 115th Street Alsip, IL 60803

Total 5% WBE:

Edge Technology \$126,000.00

53 W. Jackson, #909 Certified through 8/31/07

Chicago, Illinois 60604

LSC REVIEW: Local School Council approval is not applicable to this report.

FINANCIAL: Charge to the Office of Technology Services: \$1,078,451.92

Budget Classifications: 0220-210-000-1614-5410 FY06

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to conduct those investigations.

Conflicts – The agreement shall not be legally binding on the Board if entered into in violation of the provisions of 105 ILCS 5/34-21.3 which restricts the employment of, or the letting of contracts to, former Board members during the one-year period following expiration or other termination of their terms of office.

Indebtedness – The Board's Indebtedness Policy adopted July 26, 1995 (95-0726-EX3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics – The Board's Ethics Code adopted September 27, 1995 (95-0927-RU3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability – The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

Heather A. Obora Chief Purchasing Officer

Arne Duncan

Approved:

Chief Executive Officer

Within Appropriation:

Jolin Maiorca

Onief Financial Officer

Approved as to Legal Form:

Ruth Moscovitch General Counsel